



Terms and conditions Venlogistics

All our offers and agreements for the following activities are strictly applied;

1. For national road transport "General Transport Conditions 2002" (A.V.C.), filed with the District Court in Amsterdam and Rotterdam, latest version.
2. For international road transport, "Convention on the Contract for the International Carriage of Goods by road "(C.M.R.) and the A.V.C. 2002.
3. For storage, entry, removal and other activities of goods the "Physical Distribution Conditions" filed by Transport and Logistics Netherlands.
4. For forwarding activities, the "Dutch Forwarding Conditions", including arbitration clause, and FENEX filed with the Clerk of the District Courts of Amsterdam, Arnhem, Breda and Rotterdam, latest version.
5. electronic exchange of messages (E.D.I), "The Terms and Conditions for Electronic Messaging "(AVEB), filed with the District Court in Amsterdam and Rotterdam, latest version.

Unless otherwise agreed, the latest version of the conditions, then referenced above applicable. At your request, these terms will be sent

Insurance / insurance:

* Transport insurance is NOT standard covered by Venlogistics, based on written request, we can mediate in offering an insurance contract.

Payment Terms

* Within 30 days after the invoice date

* Rates do not include B.T.W. / V.A.T.

* Fuel surcharge: The surcharge will apply to domestic and international shipments by road and is linked to the average European consumer price of diesel fuel, including taxes and taxes (European weighted average V). The information about the supplement are updated every week and published by the European Commission, DG for Energy and Transport in the Oil Bulletin ([Http://europa.eu.int/comm/energy/oil/bulletin/2004_en.htm](http://europa.eu.int/comm/energy/oil/bulletin/2004_en.htm)).

* MAUT tax: This tax is calculated for shipments being used as a transit or destination

* Unless otherwise stated, all offered rates do not include surcharges.

* With significant increases in cost-determining factors, we reserve the right to change the rates interim adapt.

* The principal of the transport remains liable for all government duties in the importing country must be paid.

* Payment of our invoices, unless otherwise agreed, take place within 30 days.

Exceeding the payment can lead to the charging of interest.

* Visible damage to items caused by transportation must be received by the AVC / CMR mentioned, and serve within 24 hours of receipt of the shipment, writing Venlogistics Venlo have been reported with regard to the Customer Service.

* Unless otherwise agreed, marked lading not sent with the bill.

On request they will be sent. Failure to provide consignment for any reason

Also, it will not delay, delay or failure of the action.

* Claims must be made within 14 days of receipt of the invoice in writing and in relation department Finance to take place

* Episode cash on delivery is not possible

Packaging and marking

* Goods must be properly packed and provided with clear information on the product, complete Addressing recipient. Any old information should be removed or defaced.

Liable for damages caused by faulty packaging client remains.

Tariff calculation

- * The tariff for groupage is based on the first two digits of the zip code in conjunction with the unloading. These two numbers determine which zone / tariff table should use. For multiple shipments, the individual amounts are drawn together; Also in the application of different zones.
- * The paying weight is determined by the maximum of the actual gross weight relative to the volume weight. The volume weight is determined by the following principles:
 - 1 cubic meter: 330 kg
 - 1 loading meter: 1750 kg
 - Block Pallet: 100 x 120 cm is 0.5 loading meter
 - Euro Pallet: 80 x 120 cm is 0.4 loading meter
- * In some cases can be permitted under a weight restriction in the country destination or a transit country back.
- * The maximum of a scale is the minimum of the following sliding scale
- * The weight for billing will be completed in 100 kg

Additional costs Custom clearance doc EU

- * Paper handling (output EN / ED 61) 32,50 per document, incl. 1 heading each post additional € 9.50 for each additional item
- Paper handling (input) CH NR € 55.00
- Paper handling (output) CH NR € 55.00

ADR goods

- * ADR surcharge: on demand – depending on volumes and destination..
- * ADR surcharge: Part / Full Load 25% of the freight rate with a minimum of € 50.00 from the freight rate with a minimum of € 50
- * Temperature controlled on Demand

Euro-pallets

Venlogistics - Venlo does not exchange pallets, unless agreed otherwise. If it is exchanged, this is only done at time of delivery. There are exchanged only EURO pallets and sent EURO pallets should be mentioned on the AVC / CMR. If the receiver, on the basis of the quality or availability of the received EURO pallet, do not want or can exchange those would cost them at the market price prevailing at the time the responsible sender. Not exchanged EURO pallets must be listed on the AVC / CMR. If the sender decides to send goods on EURO pallets to countries where it is not common to this exchange, the sender should be aware that the ensuing cost is not on Venlogistics can be recovered.

A.D.R. goods Limited service - restrictions on request

If the shipper offers dangerous substances for transport, they must comply with legal requirements. The shipper is responsible for the correct labeling, packaging, transport document including afzenders-declaration and emergency cards in the prescribed languages. By transit country the is an emergency card in the language are attached to of the country.

Summary of the required (EU) Export and import documents

- * Invoice (+ CMR)
- * Invoice in 5 copies, one original and four copies. All copies must be provided with an original signature (blue) and company stamp of the exporter
- * For sales outside the EU require an original invoice. This invoice must be clearly indicated that it a bill goes. In addition, it must be provided with an account number. A pro-forma invoice by accepted customs. (Or in the case of shipment and transit)
- * From the importer, the following information must be known:
 - Registration number
 - Bank details, including bank account
 - Name, address and location of receiver
 - Telephone number and contact person for unloading and registration of the consignment
 - Number of packages / pallets, gross and net weight and value of the shipment
 - Payment of conditions with regard to transportation costs
 - Label which clearly indicates the sender and receiver
 - Packing list with exact description of the goods, such as quantity, weight and volume

Limitation and disqualification of products

Production of DV devices and accessories (EDP devices and accessories, chip cards)	On request
Production of computer software	On request
Radio, television and telecommunications (mobile phones and accessories, other telecommunications)	On request
Production of radio and phono and video equipment (consumer electronics)	On request
Production of optical and photographic equipment (photography and film apparatus)	On request
Production of motorcycles / bicycles	On request
Telephone / prepaid cards	On request
Fair and exhibition goods	On request
cut flowers	On request
used machines	On request
Used packaging	On request
Bulk and bulk materials	On request
forestry	On request
Extraction of stones, soils, other mining	On request
Extraction of natural stones	On request
Extraction of clay, gravel, sand, kadin	On request
meat processing	On request
fish processing	On request
Fruit and vegetable processing	On request
milk processing	On request
spirits	On request
tobacco	On request
refined petroleum products	On request
Motor vehicles / cars	On request
Other vehicle construction	On request
Watercraft / Boats	On request
Air and spacecraft	On request
Works of art, antiques, paintings, furs (real)	Forbidden
Removal goods / Möbler	Forbidden
Explosive and flammable goods	Forbidden
Radioactive substances or nuclear fuels	Forbidden
Goods subject to an economic embargo or those for which there are no import or export licenses	Forbidden
Temperature-controlled / frozen goods	Forbidden
Perishable goods	Forbidden
Cotton / raw wool	Forbidden
Narcotics within the meaning of § 1a Narcotics Act (BtMG)	Forbidden
blood products	Forbidden
Plants (living) (crop production)	Forbidden
Live animals (other animal husbandry)	Forbidden
real carpets (hand-knotted)	Forbidden
Production of weapons and ammunition	Forbidden
Watches	Forbidden
rail vehicles	Forbidden
Coins, money	Forbidden
Precious stones, precious metals, precious metal or precious stone articles	Forbidden
Jewelry, securities, jewels, pearls	Forbidden
Bijouterie (Imitation Jewellery)	Forbidden
seafaring	Forbidden
aviation	Forbidden
Banks and credit institutions	Forbidden
Documents, certificates, securities of all kinds, check cards, credit cards	Forbidden